

InSure Lifetime Limited Glass Breakage Warranty

Separate Purchase Required

Interstate Window & Door Company, warrants that, should the glass units on Interstate's Model 6800, 5200, select model 5100 windows, CompositWood Model 9800 and CompositWood Model 9400 Architectural Series windows with annealed glass pane thickness of single strength, double strength and 5/32" crack or break, for as long as the original purchaser of the above windows continues to own and reside in said single family residence, at the address listed on the warranty application, Interstate shall provide a replacement glass unit at no charge, inclusive of Grids Between Glass (GBG), if GBS's were ordered on the original window, under the following Limitations & Conditions.

Limitations & Conditions:

InSure Glass Breakage Warranty must be purchased for all Model 6800, 5200, select model 5100 windows, CompositWood Model 9800 and CompositWood Model 9400 Architectural Series windows installed in the home, at the time the windows are purchased, or this InSure warranty is not applicable. This warranty does not apply to glass units in windows installed outside the U.S., windows which have been subject to faulty or improper installation; acts of God such as fires, floods, windstorms, hail, earthquakes, etc.; tempered, laminated, decorative, tinted, beveled and other specialty glass units; architectural shape windows (curved and angled shapes); patio doors; swing doors; glass units with simulated divided lites (SDL's); any extra large glass window unit requiring 3/16" or 1/4" thick or greater glass pane thickness; damage caused intentionally by vandalism, damage caused by acts of civil unrest, riots and wars, and damage caused by high pressure washing. Application of aftermarket films/coatings applied to glass surfaces voids this warranty. This Lifetime Limited Glass Breakage Warranty applies only to windows installed in original Owner-Occupied, Single-Family Residential, privately owned residence. This Warranty is non-transferable. Commercial and government buildings, apartments, condominiums and multi-family housing units, corporations, government agencies and other entities capable of infinite life are excluded from the InSure glass breakage warranty coverage.

Replacement glass units will be shipped free of charge to the Interstate dealer nearest the homeowner. The removal and disposal of the broken glass unit, freight to jobsite, packaging/crating, and the installation of the new glass unit are not included and are the sole responsibility of the homeowner.

Replacement glass may vary in color or gloss in comparison to the original glass; Interstate shall not be liable as a result of such variance. Interstate reserves the right to change, discontinue, or alter any of its products, or the parts incorporated into any of its products, at its sole discretion. If an identical color, part or component is not available at the time of any claim under this warranty, Interstate reserves the right to substitute any other color, part or component as a replacement at Interstate's sole discretion. This warranty shall be valid only after being fully completed, signed by the original single family homeowner, and promptly mailed to Interstate Window & Door Co. within 30 days after installation.

To submit a warranty claim:

To obtain performance under this warranty, you must have proof of InSure Lifetime Glass Breakage Warranty purchase, which is the window dealer order acknowledgement/invoice stating the InSure warranty was purchased. All claims must be in writing or by email and mailed/transmitted to Interstate Window & Door Company. If you wish to speak to an Interstate representative call 570-655-2811 and ask for the Warranty Department, making certain proof of purchase of this InSure Lifetime Glass Breakage Warranty is available. Interstate Window & Door Co. shall be allowed to make a reasonable inspection of the window, at Interstate's sole discretion, to determine if the claim is valid. Interstate Window & Door Co. is not liable for any incidental or consequential damages. This warranty is made in lieu of all other warranties, expressed or implied.

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