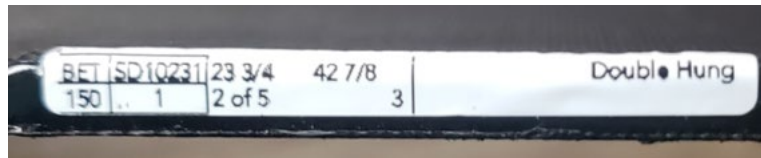


# REQUESTING A WARRANTY REPLACEMENT

FLEXSCREEN HOMEOWNER WARRANTY COVERS DAMAGES THAT OCCUR AFTER INSTALLATION  
REPLACEMENT SCREEN IS \$0 - HOMEOWNER IS RESPONSIBLE FOR SHIPPING CHARGES

1. Please send the following to [warranty@flexscreen.com](mailto:warranty@flexscreen.com):
  - SHIPPING ADDRESS
  - CLEAR AND FOCUSED PICTURES OF:
    - The damaged area(s) of the screen
    - The white label on the outer edge of the damaged screen. (Example below)



2. Once these items are received, we will send a PayPal invoice for the shipping cost of the replacement screen.  
\*\*PayPal account is not required
3. When shipping payment is received the replacement screen will go into production and be shipped within 10-14 business days.

Please contact us with questions.

(724) 519-8675

Thank you!