



BURKE & SONS, INC.
TEN YEAR LIMITED WARRANTY
NON-PRORATED - TRANSFERABLE

Burke & Sons, Inc. (BSI) warrants that its Bay & Bow frames will be free from material & manufacturing defects under normal use and service, for a period of ten (10) years from our invoice date, except where otherwise noted below.

Basic Frame: 10 years

The frame manufactured by BSI is made of wood. It is extremely important that all units be protected from moisture, dust and dirt from the time they leave our facility until they are installed in the home and properly finished. All interior exposed surfaces must be sealed completely within thirty (30) days from the date of installation. Failure to finish the wood properly may cause fading, swelling, cracking or delaminating of the cabinet grade plywood. These defects can be caused as a result of direct sunlight or moisture. UV rays are very harmful to all surfaces. It is required that a polyurethane with UV inhibitors be applied with a minimum of three (3) coats on all clear or stained frames. On painted finishes an oil base primer suitable for oil or latex paint should be applied. A minimum of two (2) top coats of high quality paint should then follow. (Follow manufacturer's instructions for proper preparation and application). Once the unit is properly finished monthly treatment with wood paste wax is required on all wood surfaces to maintain the surface.

Vinyl: 10 years

Vinyl capping exterior and interior will not chip, crack, blister or peel (except for normal weathering).

Options: 10 years

Options or accessories consisting of insulated seat board, knee braces, edge banding, plastic laminate and roof kits.

Light Kits: 1 year

Low voltage lights and transformers. (Bulbs are not covered under warranty.)

Insulated Seat and Head

The exterior of the seat and head boards are shipped with bare wood exposed. The seat and head boards of all units must be properly insulated with minimum ¾" foam insulation. Optional insulated seat boards available from BSI or field applied units must be installed. Failure to provide adequate insulation will void all warranties. Note: Brake metal only does not constitute an insulated seat.

Condensation:

Condensation or moisture on the interior surface of any window is result of excessive humidity in the home and does not indicate a defective product or installation. In severe cases moisture allowed to contact wood surface can cause finish failure and eventually wood decay.

Support Systems:

All units with a projection of eight inches (8") past the exterior wall must be properly supported. Turnbuckle supports attached to the all thread rods or knee bracing is required. If knee bracing is used adequate wall support is necessary. Failure to support unit(s) properly will void all warranties.

Sealants:

Sealants applied by BSI in the manufacturing process are covered under basic frame warranty. Sealants used by others to install replacement windows are **not** covered and should be of highest quality and designed to adhere to vinyl.

This Limited Warranty does not cover:

Nicks gouges or scratches caused by installation of replacement windows into frames.

Damage caused in transportation or handling after unit has been received by authorized shipping / receiving agent.

Water leakage or damage as a result of improper replacement window or sealant installation.

Damaged or water leakage from improper installation of frame into house wall including optional roof systems.

Oversize units with "overall" projections larger than 32" or improperly supported units.

Defects on interior wood surfaces from direct sunlight or moisture where the homeowner has failed to properly protect such surfaces through periodic applications of paste wax or other protective finishes.

Settlement or defect in the building in which the frame is installed, fire, wind, hail, flood, lightning or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants.

To obtain warranty service you should notify your BSI representative at 1-888-938-7303. All warranty issues must be submitted in writing and include, the original invoice number, photos of damaged area, exterior sill and insulated seat. Overall views of interior and exterior installed fame.

No representative of BSI has the authority to change or modify this warranty in any respect unless the change or modification is in writing and signed by an officer of BSI. The foregoing states the EXCLUSIVE REMEDY of the purchaser and the entire liability of BSI.

BSI SHALL NOT BE LIABLE IN ANY EVENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM A BREACH OF ANY EXPRESS OR IMPLIED WARRANTIES OR FOR THE COST OF REMOVING, INSTALLATION OR REINSTALLING ANY REPLACEMENT FRAME. EXCEPT WERE PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THE LIMITED WARRANTY.

Some states do not allow exclusion or limitation of incidental or consequential damages and/or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

BSI reserves the right to change, discontinue or alter any of its products, or the parts incorporated into any of its products, at its sole discretion. If any part or component originally installed in any frame in the home is not available at the time of any claim by the customer under this Limited Warranty, BSI reserves the right to substitute any other part or component as a replacement.